



SECURITY POLICY

REVISION HISTORY

Fortress Global, Inc. controls this document and therefore any printing of the material will constitute a "reference" copy. Users are responsible for confirming they have the current revision. When any part of this information requires an update, the entire document shall be re-issued.

FORTRESS SECURITY POLICY

LAST MODIFIED: MARCH 31, 2022

INTRODUCTION

Fortress Global, Inc and its subsidiaries. ("**Fortress**", "**Us**", "**We**" or "**Our**") is a technology and security company that is based in California and registered in state of Delaware.

We provide you ("**You**", "**Your**" or "**You'll**") the Fortress website, related websites and Portals ("**Fortress Sites**") and the Fortress mobile applications (the "Fortress App") for Your mobile phone or other connected devices ("**Device**" and collectively "**Devices**") on the following terms and conditions set forth in this security policy ("**Policy**"), in our [Terms of Service](#), and [Privacy Policy](#). This Policy and the terms and conditions set forth herein are expressly incorporated into our [Terms of Service](#), and the terms and conditions set forth in our [Terms of Service](#) apply to this Policy. In order to access our various services (each a "**Service**" and collectively "**Services**"), You must download the Fortress App, join and select a membership tier ("**Tier**").

ACCEPTANCE OF POLICY

By accessing or using our Fortress Sites, Fortress App and Services, You agree to follow and be bound by this Policy. If You do not want to agree to be bound by this Policy, you must not access or cease using the Fortress Sites, Fortress App or Services.

This Policy may be revised to keep pace with changes in Our products and services and laws applicable to Fortress and You. Fortress reserves the right, at its sole discretion, to update this Policy at any time. If We make material changes to this Policy, then We will notify You. If You do not wish Your information to be subject to the revised Policy, You will need to close Your account. This Policy can be accessed from the settings in the Fortress App, from Our [website](#) and in Your [Secure Portal](#). Your use of the Fortress Sites, Fortress App and the Services thereafter constitutes Your agreement to and acceptance of the Policy and its revisions or updates. You should also periodically read the Policy to learn of any revisions or updates.

If You have any questions, please contact us at help@yourfortress.com.

YOUR EMAIL AND PASSWORD

You are responsible for always maintaining the secrecy of Your password. We recommend a strong password that You do not use with other services.

If You believe Your password has been compromised, please change Your password immediately via the Fortress Website, or contact us at help@yourfortress.com for assistance.

You are responsible for ensuring that the email address associated with Your account is accurate. We use that email to contact You about service updates, changes to our policies, and account activities such as requests for Your information or locate attempts on Your device. Fortress is not responsible for personal data transmitted to a third party as a result of a user providing an incorrect email address. Fortress is not liable for any loss or damage suffered from the unauthorized use of a customer's email, password or Account.

WE TAKE YOUR SECURITY SERIOUSLY

At Fortress, your trust, security and privacy means everything to us. That's why we respect your security and protect it with strong encryption, plus strict policies that govern how all data is handled.

Security and privacy are fundamental to the design of all the Fortress Sites, Fortress App, and the Services and we will continue to make improvements to benefit You.

Securing Your data is one of our top priorities. Fortress uses commercially reasonable physical, managerial, and technical safeguards. For example, we use a combination of firewalls, encryption, authentication, physical security, and other safeguards to protect Your account and Your data. A lot of companies say they care about Your privacy — We say it and mean it!

We perform third-party penetration tests to harden our systems from attack. Because no method of transmission over the Internet or method of electronic storage is 100% secure, we cannot ensure or warrant the security of any information that Fortress receives on Your behalf to operate the Services, or information that You transmit to Fortress. All such receipt or transmission of Your information is at Your own risk. We cannot guarantee that such information will not be accessed, disclosed, altered, or destroyed by breach of any of our physical, technical, or managerial safeguards. Please review the Limitation of Liability section in our Terms of Service, which is expressly incorporated into this Policy.

The security of Your personally identifiable information ("**Personal Information**" or "**PII**") is important to us. We encrypt Personal Information using secure socket layer technology (SSL).

We follow strict security procedures in the offline storage and disclosure of your Personal Information, to protect against unauthorized access. Please review our Privacy Policy which is expressly incorporated into this Policy for more information regarding how we use and protect your PII.

If Fortress learns of a security breach, we may attempt to notify You electronically so that You can take appropriate protective steps. Fortress may also post a notice on the Sites or App if a security breach occurs. Depending on where You live, You may have a legal right to receive notice of a security breach in writing.

CREDIT CARD PROCESSING AND DATA SECURITY

Fortress does not receive funds directly from You when You utilize the Fortress Sites, Fortress App, and the Services. Fortress utilizes a third-party billing and payment processing gateway who provides the infrastructure and security necessary to provide secure transmission of Your credit card transaction data.

Fortress can only accept credit cards for processing through our secured payment processing gateway. Although we do not control the security environment for them and cannot make any guarantees regarding the secure processing of Your credit card transaction data, we want to inform You that our credit card processor is compliant with the Payment Card Industry Data Security Standard ("PCI DSS") as a Level 1 service provider.

When taking your subscription details, we use highly industry respected payment processors e.g. Stripe and PayPal.

We demand that our credit card processors are compliant with PCI DSS. PCI DSS is the bankcard industry's stringent security standard. Examples of our credit card processor's security measures include: physical, electronic, and procedural safeguards; sophisticated security monitoring tools; documented security policies;

use of strong encryption for transmissions of order information to and from our customers; restricting access to Personal Information; and periodic security audits by third party security experts.

CONTACT US

If You have any questions or comments about this Security Policy, please contact us via email at privacy@yourfortress.com or alternatively via postal mail at:

Privacy & Security
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We will be glad to help (although we may need to keep some security information confidential in order to protect against unauthorized access).